

## Bar Person Job Description

Reporting to: General Manager

### Outline of Role

Create a warm, friendly and relaxing bar environment for our guests to enjoy after a day skiing. Work to create memorable relationships with our guests by remembering their names and other key details each week. Manage a well stocked and clean bar while also coordinating the movement of bar stocks throughout our properties. Be available to assist in other areas of the hotel as and when required.

### Key Roles and Responsibilities

- Set out afternoon tea each day to the established standard
- Clear any snow that has fallen on the path to the hot tub and remove the hot tub lid
- Stock the bar to ensure it is ready for service before children's tea
- Be available at all times to pour drinks and provide advice to guests. Drinks may be served in the hot tub, in the library, in the lounge or at the dining room table. Look for guests to serve; don't wait for them to ask you!
- Add drinks to guest accounts promptly and accurately and follow procedure with regards to staff drinks
- Maintain the main fire by adding logs when necessary
- Prepare the wines needed for dinner each evening in accordance with the established wine list for each day
- Ensure stocks of ice and other drinks garnishes are readily available at all times
- Assist in the service of adult's supper when required. This includes pouring wine and topping up water as well as clearing away dishes at the end of each course.
- Learn and use guest names as often as possible where appropriate. Guests are always impressed when you remember the names of their children too!
- Be knowledgeable about the food and wine served during dinner each evening
- Maintain a tidy cellar and prepare order sheets for new bar stocks each week
- If you are the last to leave at the end of your shift, ensure that the chalet is safe and that doors are locked
- Alert the General Manager of any problems or potential problems immediately
- Report any maintenance faults as soon as they occur using our established procedures
- Maintain an enthusiastic and helpful approach to guest care at all times
- Interact and show genuine interest in our guests at all times to create memorable holiday experiences
- Proactively promote the Chilly Powder Chalet Cook Book to all of our guests each week

### Other Responsibilities

- Adhere to health and safety legislation and weights and measures legislation when preparing drinks
- Be self-motivated and demonstrate consistent focus and enthusiasm
- Be a valued team player by taking measures to assist your colleagues when your own work load allows
- Be aware that we require team members to be fit and able to work throughout the season
- Attend a weekly staff meeting to discuss new ideas and improvements

### Personal Appearance & Uniform

- Be well presented at all times wearing a smart black shirt (short or long sleeved) and smart black trousers. Sensible shoes are also required when working in the chalet as well as snow boots for working in the garden, at the hot tub, etc.

### Benefits of working for Chilly Powder

- Comfortable accommodation
- Morzine, Avoriaz & Les Gets lift pass for the season
- Ski and boot hire for the season
- Meals whilst on duty
- Transport to and from the UK at the beginning and end of your contract
- Opportunities to stay for the summer season and another winter too!
- Regular performance appraisals to ensure your skills continue to develop
- A staff drinks account, entitling you to cost price drinks in the hotel